



## ESAAL'S CASE MANAGEMENT SEMINAR

### 2020 Agenda

This seminar will be provided in 3 2-hour virtual sessions

#### **Session 1: Tuesday, October 13<sup>th</sup>, 1:00 pm – 3:00 pm – presented by Lisa Newcomb**

- ✓ Welcome and announcements
- ✓ Waivers & equivalencies
- ✓ Admission/retention standards processes and decisions
  - Required paperwork
- ✓ Resident Services – Case Management 487.7 (g); 488.7 (e); 1001.10 (i)
  - **The heightened role of the case manager during COVID**
  - Documentation for new residents
  - “do’s and don’ts” of documentation

#### **Session 2: Tuesday, October 20<sup>th</sup>, 1:00 pm – 3:00 pm – Presented by Lori Sievers**

- ✓ Persistent efforts
- ✓ Termination of Residency Agreements/Admission Agreements
  - Notice of Termination
- ✓ Things to consider during resident transfer process
- ✓ Resident supervision – Incident Reporting (Resident supervision to be continued on 10/27)
- ✓ Ask the attorney – Questions/Answers with Lori Sievers

#### **Session 3: Tuesday, October 27<sup>th</sup>, 1:00 pm – 3:00 pm – presented by Lisa Newcomb & Lori Sievers**

- ✓ Resident supervision (cont’d)
- ✓ Medication assistance
- ✓ Personal care services
- ✓ Activities
- ✓ Foodservice
- ✓ Emergency planning
- ✓ Seminar wrap-up